

## OutLook OnLine/SHAREit Browser Settings for Chrome & Firefox

The following settings will help ensure you have the best experience of the SHAREit 5.0.X interface.

Currently Chrome is the recommended browser for OutLook OnLine but Auto-Graphics also supports Firefox. At this time most SHAREit functions should work in Safari and Internet Explorer but you may encounter bugs or issues as these browsers aren't currently supported.

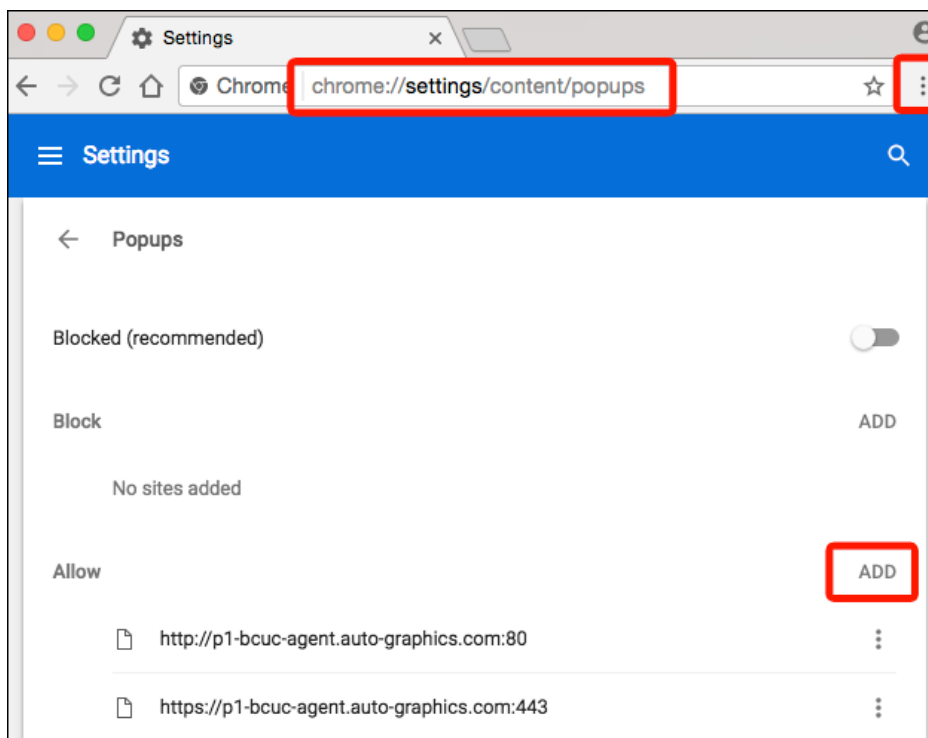
### Chrome Settings Popups:

1. Click on the menu icon (the three vertical dots in the top right-hand corner) and choose **"Settings"**, or copy and paste **chrome://settings/** into a new browser window or tab.

**Tip:** Go directly there with **chrome://settings/content/popups**

2. Scroll down within **Settings** to click on **"Advanced"**. Under **Privacy and security** click **"Content settings"**.
3. Under **Popups** click the arrow to display more options and either choose **"Allowed"** to allow pop-ups from all sites or just add the following OutLook OnLine URLs as exceptions:

`http://p1-bcuc-agent.auto-graphics.com:80`  
`https://p1-bcuc-agent.auto-graphics.com:443`



**Tip:** Most browsers display an option to allow pop-ups from a particular site the first time a pop-up is encountered. You can also allow pop-ups for that site the first time your browser blocks one.

**Tip:** Double-check that you don't have any additional browser extensions or scripts that are blocking pop-ups! Add the domain name as an exception: `auto-graphics.com`

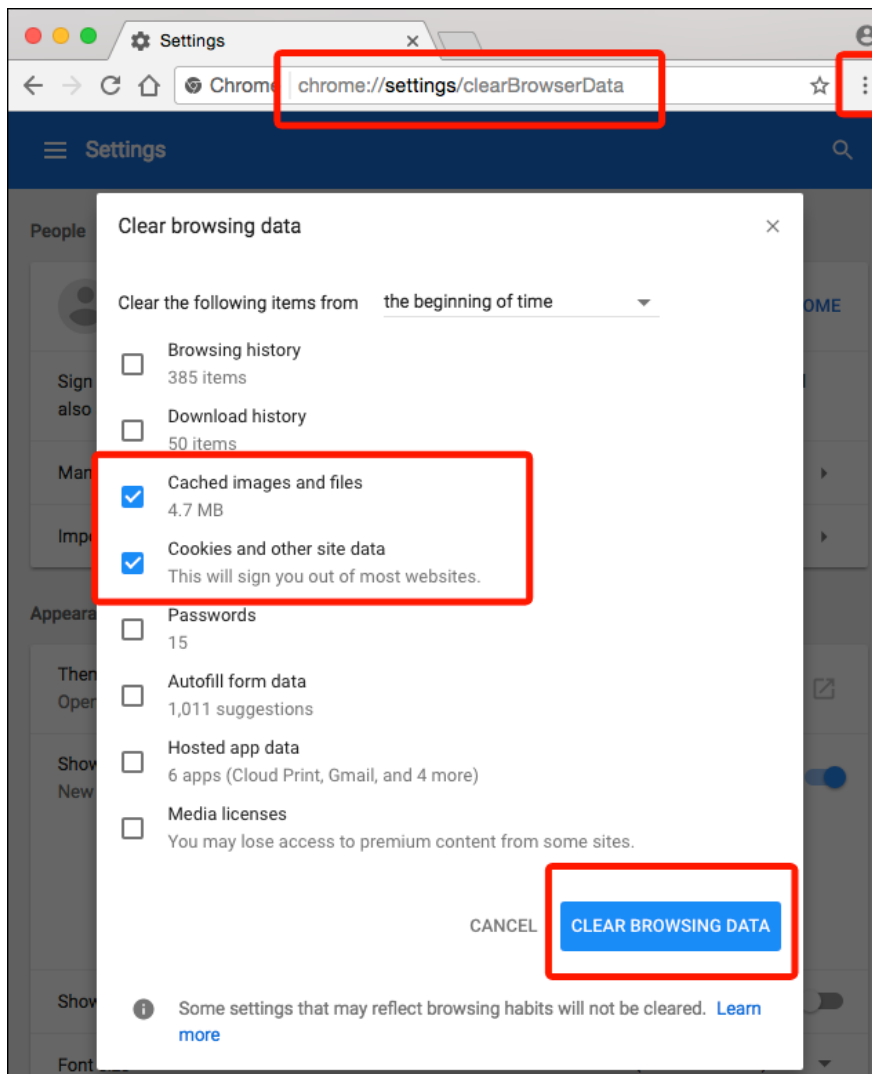
### Chrome Settings Clear Cache and/or Cookies:

If you are having issues displaying an Outlook OnLine SHAREit page correctly, for example after a system update, you can usually clear cookies and/or cache to resolve the issue.

1. Click on the menu icon (the three vertical dots in the top right-hand corner) and choose “Settings”, or copy and paste **chrome://settings/** into a new browser window or tab.

**Tip:** Go directly there with **chrome://settings/clearBrowserData**

2. Scroll down within **Settings** to click on “Advanced”.
3. Under **Clear browsing data** click the arrow to display more options then choose to clear data from “the beginning of time” and check-off “**Cached images and files**” and/or “**Cookies and other site data**” then click the **CLEAR BROWSING DATA** button!



**Tip:** The shortcut **Ctrl (or Cmd) + Shift + R** should also Reload your current page and bypass the Cache allowing the new page to load - but it doesn't *always* work correctly!

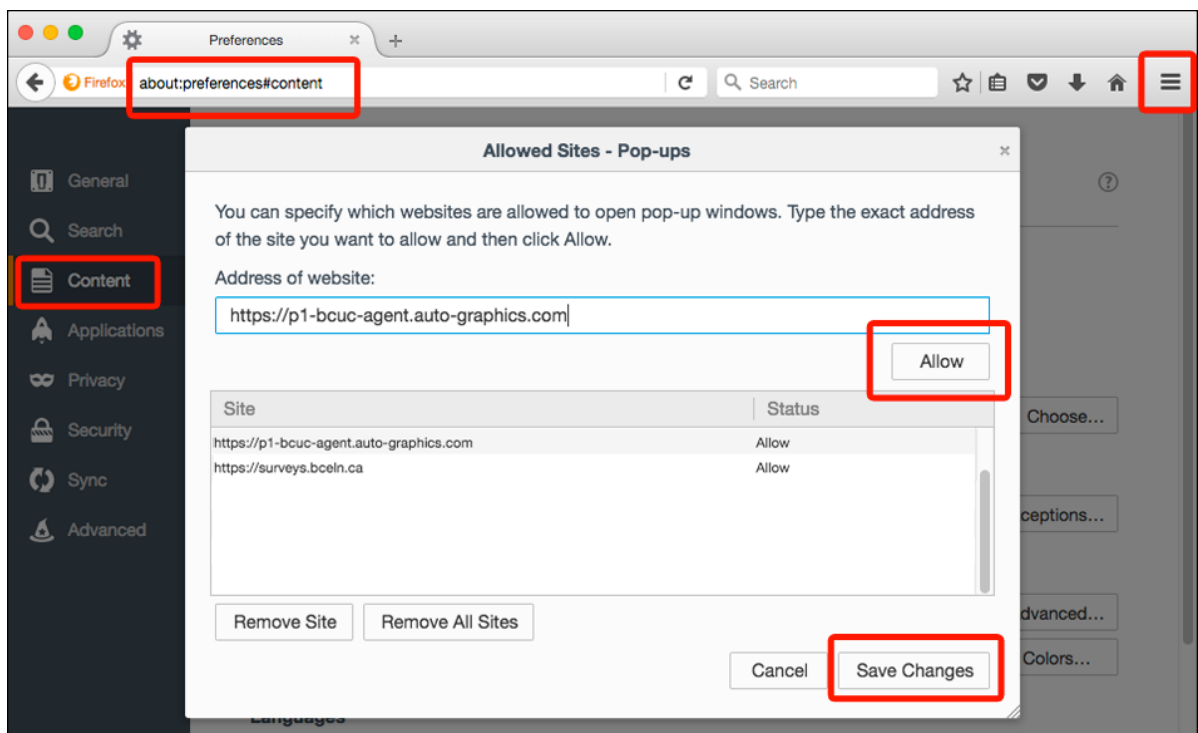
### Firefox Preferences Pop-ups:

1. Click on the 'Open menu' icon (the three vertical lines in the top right-hand corner) and choose **"Preferences"**, or copy and paste **about:preferences** into a new browser window or tab.

**Tip:** Go directly there with **about:preferences#content**

2. On the left-hand side within **Preferences** choose the **"Content"** tab.
3. Under **Pop-ups** click the **"Exceptions"** button and paste in the address below and click **"Allow"** and **"Save Changes"** to allow pop-ups from Outlook OnLine:

<https://p1-bcuc-agent.auto-graphics.com>



**Tip:** Most browsers display an option to allow pop-ups from a particular site the first time a pop-up is encountered. You can also allow pop-ups for that site the first time your browser blocks one.

**Tip:** Double-check that you don't have any additional browser extensions or scripts that are blocking pop-ups! Add the domain name as an exception: [auto-graphics.com](https://p1-bcuc-agent.auto-graphics.com)

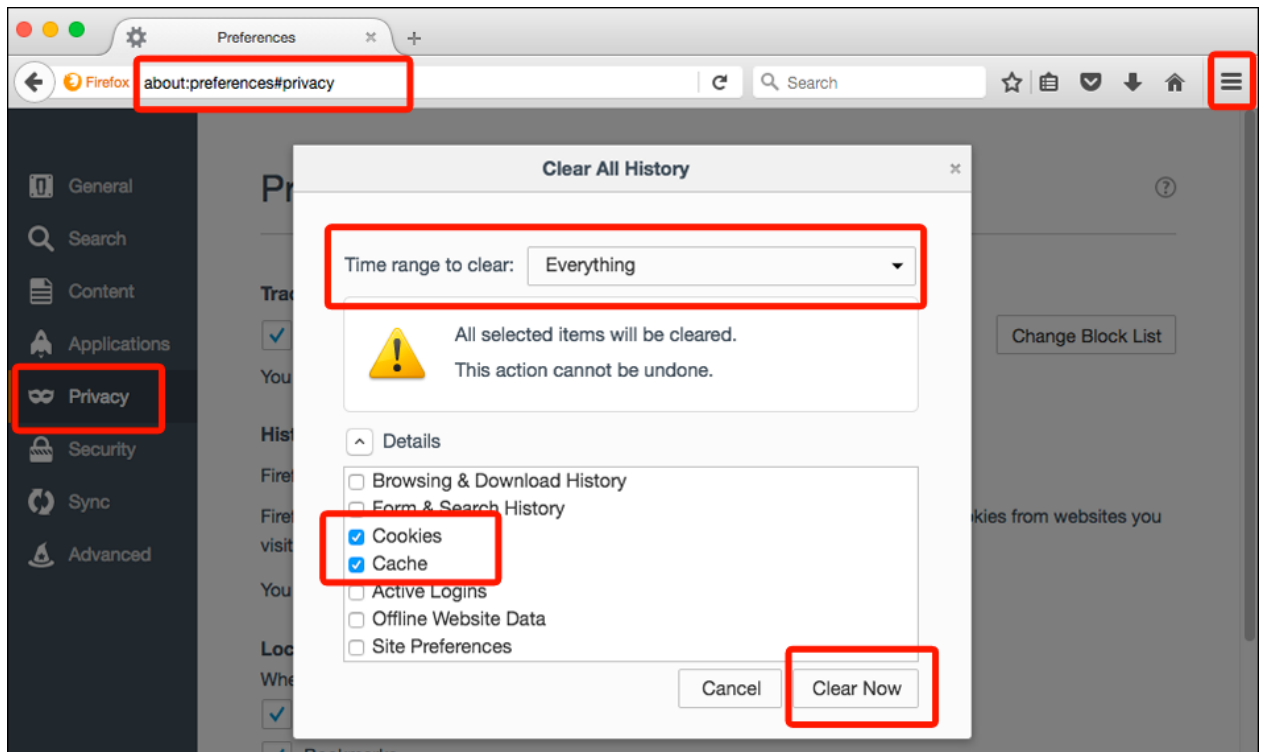
### Firefox Preferences Clear Cache and/or Cookies:

If you are having issues displaying an Outlook OnLine SHAREit page correctly, for example after a system update, you can usually clear cookies and/or cache to resolve the issue.

1. Click on the 'Open menu' icon (the three vertical lines in the top right-hand corner) and choose **"Preferences"**, or copy and paste **about:preferences** into a new browser window or tab.

**Tip:** Go directly there with **about:preferences#privacy**

2. On the left-hand side within **Preferences** choose the **"Privacy"** tab.
3. Under **History** click the **"clear your recent history"** link to view the **"Clear All History"** pop-up.
4. Choose the time-range **"Everything"** and check-off the **"Cookies"** and/or **"Cache"** options and click the **"Clear Now"** button.



**Tip:** The shortcut **Ctrl (or Cmd) + Shift + R** should also Reload your current page and bypass the Cache allowing the new page to load - but it doesn't *always* work correctly!

Please [contact us](#) or your IT Technical Department if you would like some assistance configuring your browser settings.

Please let us know if you encounter any bugs or issues with Outlook Online within supported browsers Chrome or Firefox!